

The following terms and conditions apply to and accepted by you and your company [hereinafter "**CLIENT**"] and all work carried out in the provision of videography services is subject to these terms, except where changes are expressly agreed in writing.

By hiring Taking The Pixels [hereinafter "**TTP**"] you are agreeing to our terms and conditions as outlined below.

What Do Both Parties Agree To Do

The **CLIENT** has the power and ability to act on behalf of your company and the **CLIENT** agrees to provide **TTP** with everything needed to complete the project - including branding, logos and images and any other information that will help with the **CLIENTS** production.

TTP will maintain the confidentiality of any such information received by the **CLIENT** and will create designs and concepts for the look-and-feel of your video, including any animations, visual effects or typography that are included in the quote.

TTP will supply the first draft within two weeks of final filming and the **CLIENT** will provide feedback and sign-off approval in a timely manner. **TTP** and the **CLIENT** will liaise with each other over email, phone or WhatsApp to complete and agree the final production within a period of one month, unless agreed otherwise. These timings are to ensure that projects are completed and do not overrun for either party.

Changes and Revisions

TTP don't want to limit the **CLIENTS** options or opportunities to make changes during the editing process, and therefore, if the **CLIENT** wants to make minor amendments during the production process – **TTP** we will always be happy to do so within the quoted price. **TTP** do not have a limit on minor revisions and are happy to work with the **CLIENT** to get the very best video possible.

However, if after several drafts have been agreed as satisfactory, and the **CLIENT** wants a complete new edit based from the footage filmed by **TTP** - the new edit will be charged with the standard editing rate of **TTP**. The **CLIENT** will be made aware of this before any work proceeds.

TTP reserve the right to adjust the quoted price [in consultation with the **CLIENT**] for any major changes like additional filming, or multiple edits e.g. to create more videos. If this occurs, we will either amend the project price or raise an additional charge based on the standard editing rate of **TTP**.

Copyrights

The **CLIENT** owns or have permission to use by the owner - any elements of text, graphics, photos, videos, designs, trademarks, or other artwork provided to **TTP** for inclusion in your video.

TTP own the final productions and we license the production rights to the **CLIENT**, without restriction provided any use relates only to the **CLIENTS** business, subsidiaries and/or affiliates. There will be no transfer of IP/copyright and/or supplied content without express written permission, and furthermore the use of such is exclusive for the sole purpose of these projects.

TTP may display and provide links to the **CLIENTS** completed projects as part of its portfolio – unless of course it is intended for an internal audience or is confidential content. We may refer to your projects on our YouTube channel, website and/or social media and use them as a demonstration of our video production services.

Payment Terms

TTP will send its invoice after completion and provision of the first draft, and the **CLIENT** agrees to payment being made within 30 days upon receipt of the invoice unless otherwise specified. We reserve the right to charge 1.5% interest per month, and a £30 admin charge for any balances due beyond the 30 days of invoice date.

The method of payment to **TTP** will be via Bank Transfer – details below.

Account Name: Taking The Pixels
Starling Bank Account Number: 93278172
Sort Code: 60-83-71

Disbursements

TTP will cross charge any disbursements at cost and add them to the **CLIENTS** final invoice sum, for any purchases at the **CLIENTS** request e.g audio tracks, stock footage, images, equipment etc.

Other Terms

TTP is not responsible for extreme background noise affecting any audio/interviews on any productions filmed at events, such as trade shows, conferences and exhibitions. **TTP** will always consult with the **CLIENT** during the filming should this be an issue, and will try to find a solution that could involve employing sound specialists to improve the audio in editing.

TTP are not responsible for corrupt SD cards resulting in loss footage, as this can happen on very rare occasions - and we would endeavor to film again where possible.

TTP takes no responsibility on livestreaming jobs for internet dropouts, or issues that are out of our hands such as login issues, streaming software problems etc.

TTP do not supply raw footage to the client, only the final agreed production(s) is to be shared unless agreed otherwise.

TTP take no responsibility for unforeseen circumstances such as natural causes like heavy wind, rain, heat, or other extreme weather conditions that may cause damage to our camera kit and halt production.